

Speaker Name: Dwayne Cobbs
Job Title: Technical Specialist, Compliance / GIS
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Biography:

Mr. Cobbs has 22 years of pipeline drafting, design, construction and compliance experience. He has worked for Tennessee Gas Transmission, Duke Energy and for the last 14 years with Panhandle Energy. He is part of the Pipeline Integrity Group, GIS Specialist / Compliance

During the last 8 months, he has been responsible for database design, rollout installation, training and support of an Automated One Call System.

This Software was installed in all of Panhandle Energy's 28 Pipeline Locations. He is responsible for database support; user training and 24 hour help desk function regarding the One call System along with his many other duties.

Automated One Call

A system wide automated one-call application that utilizes new technology to take advantage of the electronic data in GIS. Use the existing company's GIS network infrastructure to communicate one-call data from the gas control center to the area offices and back.

The automated One Call software utilizes this type of technology to enhance and augment human interfaces in an electronic environment, reducing the number of one-call investigations required, the time required for human interface, and the elimination of single efforts and duplicate efforts that now exist in the current workflow process along with keeping the history and life cycle of one call tickets.

Allows companies to use generated data in their Risk Modules and predict the potential of 3rd party damage, allows for easy DOT Inspections of the Life Cycle of One Calls.